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Date: 26/05/94

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To: Alan Coulter - Prentice Centre
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Alan McMeekin - Uni of Sth Q
Geoff Dengate - Griffith Uni
John Noad - QUT
Ian Jenkins - Uni of Central Q
Ian Hunter - JCU
Greg Barnett - Bond

From: Shelley Jones - Innovation, Science and Technology Branch DBIRD

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MESSAGE:

Please read attached for Monday's meeting

Thank you.

Shelley

Karen

*Copy by hand to Graham Rees pls. He needs it for
weekend.*

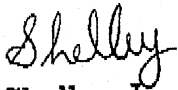
Alan C.

To all QUESTnet Managers,

A consultancy has been awarded to Ms Marion Pender to undertake a study to investigate what are the next steps in the future development of QUESTnet. Marion will be attending the QUESTnet Managers meeting on Monday for about half an hour. She has requested that the following questions be sent to you, before this meeting, so as to provide you with enough time to think about them and be able to provide her with some information on Monday.

Marion and her team expect that not all of the information will be available on Monday, but she would like to get an overview from the QUESTnet Managers because your responses, together with answers to Questions D and E will help her target the focus groups which are to be held early in the project.

I would appreciate your assistance in this matter as you are the source of knowledge on QUESTnet. We would like to see something tangible come from this consultancy. However this will only happen with your co-operation.



Shelley Jones
Innovation, Science and Technology Branch
DBIRD

QUESTIONS FOR THE QUESTnet MANAGEMENT COMMITTEE
MEETING 30 MAY 1994

- A. What are the best features of QUESTnet as it currently stands?
What are the worst features (or the problems)?
- B. What are the key current issues facing you, as a QUESTnet Manager:
in your institution?
regionally
with respect to AARNet?
with respect to the Internet?
- C. Who currently uses the QUESTnet system?
Where do they access it from?
How much do they use it?
Why do they use it?
Is usage constant throughout the year (or does it peak, and if so why)?
- D. Other than the universities, who else uses QUESTnet?
Who else outside of the universities would/could be interested? (industry types, specific companies, types of companies eg size and location)
Who would definitely not be interested?
- E. Is there a difference in usage or needs between metro and regional areas?
- F. What does the future hold in terms of:
- user needs
- technologies
- costs/funding
- government involvement?
What about a user-pays system? Should it apply? How should it apply?
- G. What five factors will contribute most significantly to the increased use of QUESTnet in the future?
What are the interrelationships between these factors?